

This listing of claims will replace all prior versions, and listings, of claims in the application:

1 Claim 8 (previously presented): A method of operating a speech processing facility  
2 coupled to the Internet, the method comprising the steps of:  
3 receiving speech data transmitted over the Internet;  
4 performing a speech recognition operation using the received speech  
5 data;  
6 performing an action based on the results of the speech recognition  
7 operation performed using the received speech information, including initiating a  
8 telephone call using a telephone number associated with a name recognized by  
9 performing said speech recognition operation;  
10 initiating an additional telephone call to a telephone where the human being who  
11 was the source of speech corresponding to said speech data can be contacted; and  
12 bridging said telephone call and said additional telephone call.  
13

1 Claim 9 (original): The method of claim 8, further comprising the step of:  
2 receiving via the Internet said telephone number where the human  
3 being who was the source of speech corresponding to said speech data can be  
4 contacted.

1 Claim 23 (currently amended): A method of operating a speech processing facility  
2 coupled to the Internet, the method comprising the steps of:  
3 receiving speech data transmitted over the Internet;  
4 receiving a contact telephone number corresponding to a telephone at  
5 which a human being who was the source of the received speech can be contacted;  
6 performing a speech recognition operation using the received speech  
7 data;  
8 performing an action based on the results of the speech recognition  
9 operation performed using the received speech information, including controlling a

10 telephony device as a function of recognized speech, wherein the telephony device is  
11 coupled to the Internet and a telephone line and wherein the telephony device is  
12 controlled to perform a dialing operation operations as a function of recognized  
13 speech;

14 receiving a telephone number from said remote speech processing  
15 facility; and

16 causing the device to initiate a telephone call by dialing a telephone  
17 number determined by the speech recognition operation;

18 ~~initiating a~~ causing the device to initiate an additional telephone call  
19 by dialing the received contact telephone number; ~~and wherein when the first~~  
20 ~~device fails to recognize any words in the first vocabulary in said received~~  
21 ~~speech, the first device further performs the step of:~~

22  
23 causing the device to bridge said telephone call and said additional  
24 telephone call ~~transmitting to the remote speech processing facility a contact~~  
25 ~~telephone number corresponding to a telephone at which a human being who~~  
26 ~~was the source of the received speech can be contacted.~~